Measuring quality of work life among workers in handicraft industries of Jaipur

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Abstract: Workers’ quality of work life is an important factor which may affect organisational performance and success significantly. The good quality of work life is beneficial in any industry. There is a significant contribution of small scale industries to the economy of India. The focus of this study concerns an evaluation of quality of work life for the workers in handicraft industries of Jaipur. The data related to quality of work life were collected through questionnaire survey from 120 workers of four different handicraft industries of Jaipur (India). The analysis has pointed out that the major factors which influence and decide the quality of work life are working environment, job security and cooperation with co-workers. Ergonomics interventions could improve the quality of work life, reduce musculoskeletal disorders and increase the productivity.

Keywords: ergonomics; handicraft; informal sector; job satisfaction; musculoskeletal disorders; productivity; quality; working environment; work life; work station.


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